Microsoft 365
for ISO 27001

Get ISO 27001 Ready with Microsoft 365

The journey to achieve ISO 27001 certification can be daunting for an organization – *Where to begin? Which security & compliance policies should be implemented? What technical setup is required to meet ISO 27001 requirements?* Many organisations seeking ISO 27001 are not taking the most out of their Microsoft 365 investment to effectively address information security, cybersecurity, and privacy protection needs of the ISO 27001 standard and stay compliant.

Microsoft 365 for ISO 27001 is a pragmatic approach combining consultation, technical implementation and fully managed services* of Microsoft 365 Security & Compliance features, in a sequence of steps that ensures a solid information security foundation is embedded in the business processes of the organisation, which demonstrates compliance to ISO 27001 technical requirements and maintains the organisation's adherence to the regulation and accreditation needs.

*optional

We help you simplify the implementation of **relevant ISO 27001 technical controls** to meet the requirements using **Microsoft 365 features and capabilities.**

Microsoft 365 for ISO 27001 Includes

Microsoft 365 Plan

As a Microsoft CSP Direct Partner, we will advise you on the right Microsoft 365 plan(s) to put in place a fully functioning Information Security Management System (ISMS) that is addressing the needs of ISO 27001.

Technical Discovery & Gap Analysis

Our team will assess and compare the organisation's current security & compliance posture against ISO 27001 technical requirements.

Scope of Work (SOW)

Based upon the technical discovery, our team will craft a detailed SOW which will outline the technical controls of ISO 27001 that will be applied to the organisation to address the gaps and the technical implementation details.

Implementation of Microsoft 365 Security & Compliance features

Technical implementation of Microsoft 365 Security & Compliance features in response to the identified ISO 27001 technical controls, ensuring a solid & robust ISMS is in place, which demonstrates compliance to the standard.

Extend Security & Compliance capabilities to non-Microsoft applications

Through use of pre-built data connectors, APIs and built-in customizations (where applicable), we will extend security & compliance capabilities to existing non-Microsoft applications, to manage data risk.

Technical Documentation

Provide the necessary technical documentation for reference during audit, such as Discovery Report, the detailed Scope of Work, snapshot of the organisation's security & compliance posture pre- and post-deployment, etc.

Sentinel Security & Compliance Monitoring and Auditing Dashboard

Real-time dashboard offering proactive monitoring and reporting of the security & compliance posture of the ISMS deployed under Microsoft 365, to ensure effectiveness of the system and compliance with audit requirements.

User Support Help Desk (Managed Services)

Leverage our skilled, certified Microsoft 365 helpdesk support agents for end-users general technical support, underpinned by a Service Level Agreement (SLA) & Microsoft Advanced Support for Partners, which ensures prompt and quality response to escalations by Microsoft engineers where required.

Microsoft 365 for ISO 27001 Services are available in 2 options, allowing businesses to choose the right level of service for their requirements and budget

Once-Off
(fixed onetime price)

- Microsoft 365 Plan
- Technical Discovery & Gap Analysis
- Scope of Work (SOW)
- Implementation of Microsoft 365 Security & Compliance features
- Sentinel Security & Compliance Monitoring and Auditing Dashboard
- Knowledge Transfer to the IT team / administrators of the organisation
- Technical Documentation
- 1-month post-implementation support to the IT team / administrators of the organisation

Managed Services
(fixed per user, per month price)

- Microsoft 365 Plan
- Technical Discovery & Gap Analysis
- Scope of Work (SOW)
- Implementation of Microsoft 365 Security & Compliance features
- Sentinel Security & Compliance Monitoring and Auditing Dashboard
- User Support Help Desk, Email and Chat based
- Microsoft 365 Account & Subscription Administration
- Technical Documentation

Find Answers to Your Questions

Are you a certification body who will certify us with ISO 27001? ⌄

No, we are not a certification body.

Are you going to help us achieve ISO 27001? ⌄

Yes, we will help you achieve ISO 27001 technical readiness, by implementing all the required technical controls of the standard using Microsoft 365 features and capabilities. This will ensure that when you go for the certification, you are able to meet the requirements of the audit.

Why choose Microsoft 365 for ISO 27001 with The Cloud Factory to meet the technical requirements of the standard? ⌄

Our services are designed to help you build technical readiness towards ISO 27001 certification. While most audit companies will only do a gap analysis and highlight what needs to be done, we help you fill those gaps as well. We leverage our Microsoft technical expertise to help you do right configuration on Microsoft 365 to meet the needs of ISO 27001.